

Quality warranty / Caution that must be read

Serial No. _____ Date of purchase _____ Name _____ Contact _____

A/S, exchange and return notes

A/S, exchange and return can be normally received only with a purchase receipt and serial number. (The product returned randomly without any prior contact is sent back to the sender's address with payment on delivery.)

Precautions

If the ultrasonic vibrator operates in the dry state, 'peep' may sound in the product. This is not a failure, but the sound disappears during the humidifying operation, so please use it with an easy mind. - The set mode of the touch switch on the product may be changed if it contacts the water, so please use caution. Only German Neumond Sweet Orange Aroma Oil water-soluble exclusively for FOGRING may be used. - Humidification may stop during the operation of the product. In this case, leave it and stand by the rest or turn it, shake moisture and put it back again. This phenomenon further decreases when the product is inclined on the surface of the water.

Precautions in use

Never operate the product without the water. Also, never put it in the water. This may cause a failure of the product.

Precautions after use

When you do not use the product, be sure to take it out of the container and dry it after brushing off moisture completely. Keeping on the water while the power is off may reduce humidifying efficiency as the micro-hole is clogged. Also, to prevent damage on the ultrasonic vibrator, be sure to store it in the exclusive carrying case after drying.

The standard sprayed capacity is based on water temperature of 65°F. Spraying get weaker below 65°F while it gets stronger over 65°F.

NEOTIZEN

www.neotizen.com

For quality warranty contents, see the product manual. A/S is not available if this warranty is lost. NEOTIZEN Co., Ltd., 196-2, Chunui-dong, Wornni-gu, Bucheon-si, Gyeonggi-do

PERSONAL CLEAN HUMIDIFIER



FOGRING USER MANUAL (FG-001)

The standard sprayed capacity is based on water temperature of 65°F. Spraying get weaker below 65°F while it gets stronger over 65°F. Only German Neumond Sweet Orange Aroma Oil water-soluble exclusively for FOGRING may be used. For aroma oil usable in the future, see the notice on the homepage.

Using another company's aroma oil may cause a crack on the product, which causes trouble on the equipment. Getting a strong shock may cause damage on the vibrator. A/S may not be returned for the above, so please use caution.

How to use the sound-proof filter

1. How to insert

Install the filter gently making sure to use caution for damage of the vibrator. - Depth of the filter insertion should be adjusted to have a space from the vibrator to reduce the loss of the amount of humidification.

- Positions of the filter insertion are as in the following picture.

2. Matters that require attention in using the filter

- It is recommended that the filter should be used only if necessary for cleaning management, such as in reading room or bedroom.

- The filter must be used after sterilization in boiling water for five minutes every day or replaced with a new one.

- The filter should never be squeezed or twisted by hands. The filter tissue may be destroyed so the filter life would be reduced or the amount of humidification may be reduced.



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FOGRING part diagram



Design and components may be changed without prior notice for improvement of the product capacity.

FOGRING product composition



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Matters that require attention in using the product

Unless observed, the user may get injured or damage on property and the product. This is to secure safety, so be sure to read it carefully and use the product in the right way.

Do not use it for purposes other than as a humidifier and aroma diffuser.
Especially, for using it as an aroma diffuser, only water-soluble aroma oil exclusively for FOGRING may be used. Generally, for soluble aroma oil, and perfume, right never be used.

Use a container or cup that can hold the following quantity and more depending on the timer mode in using the product. Opening it without a solution may cause a failure.

- * 3-hour timer - approximately 400ml and more (approximately the amount of a mug cup)
- * 7-hour timer - approximately 800ml and more (approximately the amount of a big mug cup)

Sprayed amount per hour: approximately 25ml

Use the container or cup at a place safe from reach or pouring and distancing it about 60cm or more.

With the surrounding humidity, water formation may occur around the container or cup. If water has been formed, use it so be sure to read it carefully and use the product in the right way.

Do not connect the USB plug with a wet hand. It may cause an electric shock or damage on the source equipment.

Use a cup a little larger than the product's external diameter 51mm (e.g. paper cup size).

Be sure to use it on a cup holder.

Use water not exceeding 2/3 of the cup. Never operate the product while driving. Since fog may occur on the car windows depending on the car interior environment, prepare for that.

Matters that require attention during the product management

Unless observed, the user may get injured or damage on property and the product. This is to secure safety, so be sure to read it carefully and use the product in the right way.

Do not touch or press the ultrasonic vibrator with a finger and sharp material. It may cause damage on the ultrasonic vibrator.

Never put the product in the water deliberately.

If you do not use the product, wipe out moisture on the surface of the product lightly, air-dry it and store it in the carrying case safely. When you store it in the carrying case, roll up the USB line in the case groove exactly. Closing it while the line is not inserted properly may damage the USB line.

Do not give a shock or press with a force the vibrator protective cap at the back of the main body. It may cause damage on the ultrasonic vibrator.

Never disassemble the product randomly. If there is a trace of disassembly, A/S is not available even within the term of the warranty.

Wipe moisture on the main body after use with a soft cloth lightly. The ultrasonic vibrator vibrates about 120,000 times per sec. during the operation of the product, so no separate cleaning is necessary, but just air-dry it after brushing it off.

Caution: Never wash the ultrasonic vibrator.

* See No. 6 on Page 8 for cleaning management in using the aroma diffuser.
* Only German Neumond Sweet Orange Aroma Oil water-soluble exclusively for FOGRING may be used.

Matters that require attention in using the solution

Unless observed, the user may get injured or damage on property and the product. This is to secure safety, so be sure to read it carefully and use the product in the right way.

The exclusively recommended product only may be used. Nothing other than that may be used. It may cause damage on the product.
* Only German Neumond Sweet Orange Aroma Oil water-soluble exclusively for FOGRING may be used.

In using Aroma Oil water-soluble exclusively for FOGRING, the sprayed amount may differ depending on the situation or stop temporarily. This is not a failure, so please feel easy.

Use new water and solution everyday.

Never put or spray Aroma Oil water-soluble exclusively for FOGRING on the product surface and float it on the water surface, mix the oil with the water completely and open FOGRING to use.

Use the product after put in Aroma Oil water-soluble exclusively for FOGRING and mixing it completely. Also, do not put more than 10 drops in the water of 400ml. For the product used more than the recommended amount, A/S is not available even within the term of the warranty.

After using Aroma Oil water-soluble exclusively for FOGRING, make sure to operate the product in the water for more than 10 minutes to get rid of the diluted solution entirely and rinse the outlet and the inside of the protective cap with flowing water. If left intact after using the oil, the micro-hole of the ultrasonic vibrator is clogged, which may cause reduction of humidifying efficiency.

In using the aroma diffuser, operate and clean it in clean water for more than 10 minutes.

* Only German Neumond Sweet Orange Aroma Oil water-soluble exclusively for FOGRING may be used.

How to use FOGRING

1. Prepare solution

Put the water or diluted solution in the container or cup prepared.

- * Recommended diluted solution production ratio
- Less than 10 drops per 400ml
- Exclusive Aroma Oil (German Neumond Sweet Orange)
- Mix completely and use the recommended amount of use in clean water.
- Only German Neumond Sweet Orange Aroma Oil water-soluble exclusively for FOGRING may be used.

Recommended quantity by hour

* Please use a container or cup that can hold the solution more than the following capacity by the timer mode in using the product. Operating it without a solution may cause a failure.

- * 3-hour timer - About more than 400ml
- * 7-hour timer - About more than 800ml

2. Connecting FOGRING USB

Connect the USB plug of FOGRING to one of the below USB power sources.

- USB Adapter for charging - mobile phone charger (For all-in-one, use the gender provided as a basic component)
- Portable battery pack - USB charging-cigar jack for Computer, Laptop USB port

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3. Selecting timer mode

FOGRING has timer mode that operates for about 3 hours and 7 hours and the power is automatically off. In the operation standby mode, press the touch switch on the left top FOGRING (9 o'clock direction) until the mode is changed with a thumb at an interval of 1 sec. to set up the desired timer mode.

* If the switch does not operate, disconnect the USB power and connect it again.

- 3-hour timer mode** - Touch it in the standby mode once
- 7-hour timer mode (Mood temp)** - Touch it in the standby mode twice at an interval of 1 sec.
- 7-hour timer mode (Mood temp OFF)** - Touch it in the standby mode three times at an interval of 1 sec.

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How to use FOGRING

4. Floating FOGRING

After setting up the timer mode described in 3, float FOGRING in the order of the below pictures.

- * Never put the product in the water.
- * FOGRING should never operate without water. So as not to operate it without water, please check the amount of water from time to time. If it operates without water, an ultrasonic sound of 'peep' may occur. If it operates in the water, the ultrasonic noise will disappear, so use it with an easy mind.
- * Humidification is not made if the water comes into the outlet. Shake the water off from the outlet, and float FOGRING in the same way, and then wait for a second to resume humidification.
- * Be sure to dry the product taking off the water after use. If taken out from the water while it is spraying, it will spray for about 10 sec. Turn off and dry it when spraying completely stops.
- * Failure due to the use of consumables and accessories not designated by the company
- * Failure due to the consumer's negligence (moving, fall, shock, damage, defective work, etc.)

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5. Using in a safe place

Use it at a safe place without reach or pouring. When connected to a computer, use caution so that mist will not contact the PC directly by putting it at a distance more than 60cm. Humidification may stop intermittently during the operation of the product. In this case, leave the product still and wait for the restart of humidification or fix the product and shake moisture off it and put it back again. If the product is inclined on the surface of the water, this phenomenon will decrease further.

6. How to store or carry

Dry it wiping off moisture when after use and be sure to store it in the case. Insert the main body in the case and then fix the USB line to the groove and then roll up from bottom to top to arrange the line. Closing the case lid without inserting in the groove properly may damage the USB line, so please use caution.

- * The case lid may be used instead of a cup (water storage tank).
- * When you open and close the case, if it fits for the lock line, it means open while if it is out of the line, it means lock.

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Term of warranty and A/S provisions

(1) Quality warranty
- Term of warranty: 1 year (2,000 hours)
- Subject of quality warranty: Product with NEOTIZEN's serial number and purchase receipt.

(2) Product for which A/S is not available
- General product or one with a missing part by the customer's simple change of mind
- Damage due to the customer's mistake and damaged product
- Product shipped without a quality warranty or purchase receipt
- Failure due to repair, structure and performance improvement
- Failure due to power fault and consumables and accessories device
- Failure due to the use of non-designated and connected device
- Failure due to the consumer's negligence (moving, fall, shock, damage, defective work, etc.)

(3) Estimating A/S period
- Term of warranty: Estimate based on the date of the purchase of the product (Estimate using the warranty and purchase receipt)
- For the product after receiving A/S, the term of the warranty is estimated as of the date written on the purchase receipt, and when the purchase receipt is lost, the term of the warranty is estimated based on the date of shipment from NEOTIZEN using the product serial number.

(4) Information on the use of A/S
1) A/S stock (The product returned randomly without a prior notice is sent back to the sender's address by the payment on delivery) - Only if symptoms are confirmed while stocked with all the product, accessories, warranty and purchase receipt, free A/S will be provided.
2) Place to which A/S delivery service request to be sent
- The product when the term of the warranty to the place of shipment for the above delivery service and A/S period takes about 2 weeks
- For free A/S, the customer bears delivery cost and the A/S Center bears the delivery cost incurring when it sends the repaired product to the customer. (only the product with free A/S period)
- After the receipt of the product for which A/S is requested, if there is no failure in the product as a result of checking, it will be delivered to the customer by the payment on delivery.

(5) Matters that require attention for A/S
- For the product after receiving A/S, the term of quality warranty is not extended.
- (Always based on the date of purchase) The product past the term of quality warranty is repaired at a cost and delivery costs for sending/receiving and repair cost may occur.

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* Return policy

Return should be processed within 7 days including the date of delivery of FOGRING. The return for return is available only if the returned product and packaging do not have a trace of use and any damage.

- The product should be returned while not used, and the original packaging, genuine warranty and seal manufacturer are attached without damage.
- The returned product goes through a quality control procedure, and return is not provided if it is not in the original state.
- The customer bears the responsibility for damage during the return, and please use a shipping company that requires a shipping certificate and signature. The customer bears the return cost.
- Delivery charge may not be refunded.
- Matters that require attention for the return: The exact address will be informed for the return if it must be reserved in advance through the customer center.
- Only if you make a prior reservation through the customer center, the return invoice number will be provided and fast processing of the return will be made.
- We cannot promise a refund or change of the returned product without an invoice number provided by the customer center.

* Details of product

- Product name and Model: FOGRING(FG-001) - Rated voltage: DC5V USB
- Power consumption: up to 2.5W
- Weight: product 30g, case 50g
- Quality of the material: product, case-PC USB line-NON-PVC
- Patents: Patent registration 12289961/292803
- Quality warranty standard: See User Manual
- A/S phone number: 1999-3225
- Date of release: Jan. 2013
- Manufacturer: NEOTIZEN Co., Ltd.
- Manufacturing country: Korea

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반품정책

